

# Your Local Clean-Energy Provider

## Finally, you have a choice when it comes to your electricity provider

**BACKGROUND:** Monterey Bay Community Power (MBCP) is a Community Choice Energy agency established by local communities to source carbon-free electricity for Monterey, San Benito and Santa Cruz counties while retaining PG&E's traditional role delivering power and maintaining electric infrastructure. As a locally controlled not-for-profit, MBCP is not taxpayer funded and supports Tri-County economic vitality by providing cleaner energy at a lower cost, supporting low-income rate payers, and funding local renewable energy projects. For more information, visit [www.mbcommunitypower.org](http://www.mbcommunitypower.org)

### LOCAL CHOICE

- Fosters regional resiliency because energy decisions are made locally
- Strengthens accountability and transparency through local governing body
- Retains reliable service through PG&E delivery and maintenance

### CLEAN ENERGY

- Enables region to address climate-action goals
- Provides carbon-free energy
- Reduces greenhouse gas (GHG) emissions significantly

### ECONOMIC VITALITY

- Keeps ratepayer money local
- Supports local future investment
- Returns profits to customers through annual 3% rebate and customer energy programs
- Self-sustaining – uses no taxpayer funds

### Frequently Asked Questions:

**Will my bill go up?** *No. Rates will be equivalent to PG&E. Best of all, you will receive a 3% rebate – cleaner energy at a savings to you.*

**Will existing PG&E energy efficiency and other programs continue for residential and business customers?** *Yes. Currently available state programs that PG&E administers such as California Alternate Rates for Energy (CARE), Family Electric Rate Assistance (FERA), Medical Baseline, and Low-Income Home Energy Assistance (LIHEAP) continue without interruption.*

**How do I sign up?** *All PG&E customers have been automatically enrolled with MBCP per California State Law AB117 which states that the LOCAL electricity provider is the incumbent provider. Commercial customers were enrolled beginning March 1, 2018 and residential customers were enrolled beginning July 1, 2018. Customers who prefer to stay with PG&E may opt out of MBCP at any time. Thus far 98% of all customers in the region are enrolled with MBCP.*

# Know Your Costs

## Understanding Your New PG&E Bill

**Monterey Bay Community Power (MBCP) and PG&E are separate organizations but for customer convenience, MBCP's Electric Generation Charge is included on your PG&E bill. PG&E's Electric Service Charge no longer includes Electric Generation charges.**

### MBCP Rates

- MBCP exactly matches PG&E rates and provides cost-savings through a 3% rebate on your Electric Generation Charges. Residential customers receive their accumulated rebate as a bill credit on their December bill, Small to Medium Commercial receive rebates in June and December, Large Commercial receive rebates quarterly (March, June, September and December), and NEM customers receive their rebate based on their true-up date.

### It's All About Timing:

- Summer Rates - PG&E recently transitioned from winter to summer rates and this transition coincided with the launch of MBCP's residential service. Summer rates are typically higher than winter rates, due to the higher cost of electricity based on greater demand from the California electrical grid. Some customers experience a higher bill during the summer months. You can see if your summer rate has increased by comparing your recent bill's rate with the rate on your December 2017 bill.
- Bills can increase or decrease for several reasons and one of the easiest ways to compare your monthly charges is to review the Monthly Bill History table on your bill and look at costs for the same month in the previous year to see if anything has changed. If you've had visitors, left a light on, or used your appliances more frequently, those actions can lead to higher costs.

### New Billing Transparency and MBCP Electric Generation Charges:

- PG&E customers are familiar with viewing one bundled charge for electricity that includes both generation and distribution charges. Now that MBCP provides electricity generation services, the billing for electricity has become more transparent. You will now receive a line on the bill for PG&E electric delivery charges and a separate line for MBCP generation charges. These two charges combined equal the "bundled" total electricity bill that you're accustomed to.
- You will receive your 3% rebate in electricity charges as a credit on your bill; credited annually in December for residents; quarterly or biannually for commercial customers, depending on usage.

### Resources:

- Free resources at PGE.com under the Save Energy & Money Tab or call 800-743-5000
- For more information about MBCP, visit [mbcommunitypower.org](http://mbcommunitypower.org) or call 888-909-6227